



## *AccessEAP's Dedicated EAP Counselling Hotline for Healthcare Employees*

We acknowledge that healthcare workers are on the frontline and under immense pressure and we want to encourage employees to access support early.

AccessEAP's new Healthcare Hotline will make it easy to get help through this tough and challenging time.

The new dedicated Healthcare Hotline will enable employees to:

- 1) Call 24/7/365 via a Toll Free number to arrange for counselling
- 2) Book same day counselling appointments via telephone or video (or within 24 hours)
- 3) Access AccessEAPs most senior clinicians and psychologists who have expertise in working in the healthcare sector and/or a hospital environment

If employees were to call our normal EAP toll free number and identified as working for St Vincent's Hospital or in healthcare, our Client Services Team would treat these calls as they would employees using the dedicated Healthcare Hotline.

The Hotline will be operational from 24th April 2020

The toll free Healthcare Hotline number is: **1800 571 199**

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